

## Help for Water Application Status Search Screen

### To search by Application/Case Number:

When you submitted an application for water service, we assigned a case number. The case number is printed in the upper section of the application.

- a) To locate the application, enter the case number in the Application/Case Number field in the exact format as shown above, e.g., UWM2009-00012.

- b) Press ENTER to execute your search.

### To search by Address:

- a) Type your service address as shown below.

Number field: Address number.

Fraction field: If the address number contains a fraction, enter it here, e.g. 1/2.

Prefix field: Enter the direction – N for North, S for South, E for East or W for West.

Street field: Enter the street name. Do not include the street description.  
(For example, enter Lincoln, *not* Lincoln Ave.)

Unit field: Enter the unit number, if applicable.

- b) Press ENTER to execute your search.

### **No Results Found:**

If you receive the message, "No results were found that match the search conditions you specified..."

No results were found that match the search conditions you specified. Enter new search conditions, and then try again

- a) Make sure you entered the case number in the exact format shown above (including the dash.)
- b) Make sure you did not include a street description.
- c) Try leaving some fields blank to show more results.
- d) Contact Customer Service at 714-165-3300 for assistance.

### **To Return to Previous Page:**

- a) Use the Back button for your browser.

### **To Return to the Anaheim.Net homepage:**

- a) Click on the Back to Home button.

[Back to Home](#)